PSAB

14 November 2016, Windsor House



Present:

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Andrew Bickley	Independent Chair	
Cllr Lynda Bowyer	Portfolio Holder for Health and Adult Social Care	Plymouth City Council
Carole Burgoyne	Director for People	Plymouth City Council
Jane Elliott Toncic	Adult Safeguarding Manager	Plymouth City Council
Julian Mouland	Adult Safeguarding	Plymouth City Council
Joanna Robison	Criminal Justice, Commissioning and Partnerships Manager	Office of the Police and Crime Commissioner
Keith Perkins	Head of Public Protection Unit	Devon & Cornwall Constabulary
Beverley Allingham	Representing the Director of Nursing	Plymouth Hospitals NHS Trust
Geoff Baines	Director of Professional Practice, Quality and Safety	Livewell Southwest
Matt Garrett	Head of Community Connections, Housing Service	Plymouth City Council
Sue Baldwin	Designated Safeguarding Nurse	NEW Devon CCG
Chris Rogers	Named Professional Safeguarding Paramedic	SWAST
Jon Mcleavy	Head of Business Services	Housing Support Devon and Cornwall Housing
Megan Cleaves	Safeguarding Administrator	Plymouth City Council

Also in attendance:

Tracey Watkinson, Safeguarding Business Manager, Children's Services, PCC Lin Walton, Mental Health Commissioner, Northern, Eastern and Western Devon CCG

Nikki Bray, Transformation Lead, Joint Commissioning N&E

Tracy Clasby, Locality Manager City Wide, Livewell Southwest

I. Welcome/Apologies Andy Bickley welcomed everyone to the meeting Apologies from: Lorna Collingwood-Burke, Chief Nursing Officer, New Devon CCG Jo Renton, Inspection Manager, CQC Gary Wallace, Public Health, PCC Greg Dix, Director of Nursing, PHNT Craig McArdle, Assistant Director, PCC Jonathan Nason, Head of Plymouth, Cornwall & IoS Local Delivery Unit, National Probation Service Phil Smale, Safeguarding Coordinator, City College Plymouth Kerri Nason, Assistant Chief Executive, Plymouth and Cornwall LDU Dorset, Devon and Cornwall CRC Marie Partridge, Acting Safeguarding Service Manager, Children's Services, PCC **Declarations of Interest.** There were no declarations of interest. 2. Minutes and matters arising Minutes of the previous meeting were agreed. **Matters Arising** SB SB will circulate information regarding the Goddard report next week. Strategic review update - this will be taken to the Development Day. IET circulated the link for the ADASS document regarding MSP for SABs she received no feedback regarding this document. All other actions were completed. 3. Chair's Update - Not discussed. 4. CCG MHCCC update and presentation Lin Walton, Nikki Bray and Tracy Clasby gave an update on the Mental Health Crisis Concordat. The presentation will be sent out separately. NB spoke about the STP (Sustainability, Transformation, Plan) and the 9 priories' for the next 2 years. Service users were very much involved in developing the priorities. There is good attendance from Plymouth on the MH steering group this includes PCC Commissioning, Livewell, Derriford and CCG. There is also good attendance from Plymouth on the Prisoner Management and Healthcare group, although probation aren't represented AB said he would AB speak to Jonathon Nason. The presentation highlighted the work in Plymouth which includes the POS at Glenbourne. The increase of cover to Crisis Outreach team which should be in place January 17.

Livewell has joined the triangle of care scheme which provides support to carers.

In Plymouth the mental health services are part of the I system I aim plan. SQIP is the Plymouth strategic quality improvement partnership for Mental Health – its membership spans the third and voluntary sector, people who have

used or are using services, DWP, and a range of commissioners.

- MEAM (making every adult matter) is a commissioning plan is about how we deliver joined up services to people with complex needs such as homeless/ with drug and alcohol issues and mental health issues.
- EIP first episode psychosis services and psychiatric liaison services are both key deliverables in the five year forward view for mental health
- Patient Pathways there are a number of specific patient pathways listed in the five year forward view however what is very clear in consultation with service users carers, and professionals is they want a clear pathway into the right M/H service and support – not multiple pathways and hand offs to find the right service

5. Plenary

Discussion took place regarding lack of engagement and people being allowed to make unwise decisions. Topic discussed include:

- Complex Needs Panel
- Creative Solution Forum which came out of the Risk Management and Self Neglect group
- Making sure that Livewell staff are trained to deal with these issues.

KP asked about the improvements with the POS at Glenbourne over the last 3 years. Changes include:

- Staffing is now 24 hours and day 7 days a week.
- Working jointly with the Police
- Joint training sessions
- More consistent approach.

Discussion took place regarding prevention and whether there is the workforce available.

- Nationally there is a shortage of registered nurses locally Livewell are looking at the skill mix of staff. They are looking at training up non registered staff, offering secondments to care assistants to train as nurses.
- The CRT (Community Recovery Team) work within the community.
- There is ongoing work within schools to address issues.
- The dementia pathway.

AB said that there is great work being done and the Board needs to understand its role and where we can support the work going forward.

6. AOB

Annual Report

- A copy was included in the agenda pack. Although it has not yet been published online AB is happy for it to be circulated within organisations.
- People liked the format of the report and that it contained other members reports.

Strategic Plan

- There are 6 priorities over 3 years.
- It is a live plan which can evolve as required.
- The 6 priorities will be put on an aide memoire for Board members.

Performance

- AB has asked GB to lead on this piece of work. GB feels that the Performance Framework still stand but would need the answers to the 4 following questions before being able to populate the framework.
- I. Who are the most at risk in the city
- 2. What are the characteristics' of these people at risk
- 3. How are the people most at risk currently safeguarded what systems are in place
- 4. How effective are we at safeguarding people

Whole Home Concerns

- AB has concerns regarding the number of Care Homes being rated inadequate by CQC. There has been a slight increase in Plymouth but nationally Plymouth is doing a lot better than other local authorities.
- A large number of concerns relate to quality and practise. Plymouth City Council QAIT (Quality Assurance Improvement team) works with the Medicines Optimisation team in supporting the care home sector in improving these concerns.

Safeguarding Manager's Report

- The Safeguarding Manager's report was included in the agenda pack.
- The highlights include updates on the SCR for V LOG will be carrying out additional work relating to this.
- SAR for RM there is a briefing meeting booked for 17 November 2016
- Creative Solutions the pilot is now complete further meetings have been booked.

7. Future Meetings

- Thursday 2 February 2017
- Thursday 27 April 2017
- Thursday 20 July 2017
- Thursday 12 October 2017
- Thursday 18 January 2018
- Meetings are 10:00 to 13:00 and are held at Windsor House